



The complete component level  
**repair solution** for all IT hardware.



Operating in Texas since 1994, Mercom is at the forefront of **IT hardware maintenance**. Having built upon its core business of component level repair, Mercom can now offer a **complete outsourcing solution** including **Asset Management**. Clients range from major manufacturers to nationwide retail chains and service organizations, all of whom are now enjoying the benefits of Mercom's complete repair service. The result is reduced cost of ownership and one trusted source for your maintenance needs.



Why use Mercom?

- + Competitive pricing
- + Component level repair
- + Flexible turnaround times
- + Quotations on request within 24 hours
- + Comprehensive 6 month warranty
- + Next-day advance exchange
- + Buffer stock facilities
- + Computerised tracking & reporting
- + Software commissioning
- + Quality assured
- + Pool/Asset management capabilities



A large collage of IT hardware items with labels: "tft" (monitor), "motherboard", "pda" (handheld device), "pos &amp; barcode" (handheld device), "printer", "laptop", and "psu" (power supply unit). The background features a grid pattern and various digital-style numbers and symbols. A vertical strip of small circular icons on the right side shows various hardware components like a printer, laptop, monitor, mouse, and keyboard.